

Connections

SEPTEMBER 2026

2025 Capital Credits Are Coming in November

Capital Credit checks will be mailed out mid-November, refunding approximately \$2,100,000. We'll be refunding the remainder of 2007 and 30% of 2025. Your trust and support make it possible for us to continue investing in the communities we serve while returning value to the people who make it all possible. Thank you for choosing Runestone Telecom!

Office Closure

Monday, Sept. 7th for Labor Day.
Trouble calls will be handled by our on-call technicians.

Contact Us

100 Runestone Drive / PO Box 336
Hoffman, MN 56339
Phone: 320-986-2013

Office Hours: M–F 8 am to 4:30 pm

Email: rtaoffice@runestone.com

24/7 HelpDesk for Internet
Outages and Technical Support:
320-986-6655

technicalsupport@runestone.net

Visit Us: www.runestone.net

Find Us:    

Review Us on Google

Please let others know about your experience as a Runestone Telecom customer. Scan this code and leave a review on Google.



Runestone
Telecom Association

Proud to be a **[NEW]** Smart
Rural CommunitySM provider.



connected by fiber
BROADBAND

smartruralcommunity.org

NTCA—The Rural Broadband Association Has Designated Runestone Telecom as a Smart Rural Communities Provider!

As a Smart Rural CommunitySM provider, we believe connection is at the heart of everything—neighbors to friends, teachers to students, doctors to patients, farmers to families, new businesses to customers, and our community to the world. With the power of broadband, we're proving every day that rural places can achieve more when we achieve it together.

Runestone Telecom is proud to share this honor with our members. It is because of you that we can continue investing in high-speed fiber connections that strengthen our communities. Thank you for being part of the cooperative and helping make this recognition possible!

#SmartRuralCommunity

Timberwolves Basketball Fans! Catch Every Live Game on the New DAZN App

The Minnesota Timberwolves and **DAZN** (pronounced da-ZONE) have launched a new direct-to-fan streaming option.

Watch live games through DAZN, plus enjoy 15 free games available in the DAZN app. Fans can also participate with interactive features like in-game chats, polls, and games. *Please note: Timberwolves games that are exclusively broadcast on ESPN, ABC, NBC, Peacock, or Prime Video will not be available on DAZN.*

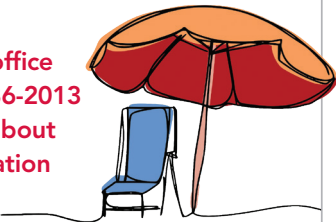


While we aren't able to offer Timberwolves Basketball through our TV service, we're happy to share this viewing option so you don't have to miss a minute of the action!

Pause Your Service While on Vacation

Are you here on a seasonal basis? You have the option to pause your Runestone Telecom services while you leave us for the season or for an extended period. You can keep this seasonal pause of services for up to one year.

Call our office at 320-986-2013 and ask about our "Vacation Rate."



Welcome Western Stearns County!

Marthaler Farms of Osakis is one of the many customers in our new project area of Western Stearns County. Our amazing Network Technicians have been diligently working to connect this new project area with our reliable, high-speed fiber optic Internet.

From the fields to the office, reliable fiber helps keep today's farms connected. We're proud to bring fast, dependable Internet to another local agricultural operation.

#SmartRuralCommunity



John Shekleton, Network Technician



Jaxon Huseth uses his strong muscles during the Grant County Fair Parade, Herman, MN. Credit: Mike Mallow, Grant County Herald



Dawn Bumgardner at the Traverse County Family Fun Night, Wheaton, MN.

Summer Vibes & Parades: Our Busiest Season Yet!

Summer is always an incredibly vibrant and busy season for our team, and this year is no exception. We are hard at work diving into our newest project area in Western Stearns County, bringing exciting developments and fresh energy to the local community. But it's not all work and no play—we are also hitting the pavement to celebrate alongside our neighbors. From local festivals to vibrant town parades, we love connecting with everyone and soaking up everything that makes a classic community summer so memorable.



A HEARTFELT THANK YOU

to Everyone Who Joined Our 76th Annual Meeting!

An event this successful takes an entire community.

We extend a huge thank you to the WCA Trap Shooting Team and their families for serving refreshments, and to West Central Area Schools for allowing us to host our event in Barrett. Special thanks to Chad and his custodial staff, as well as WCA IT technician, Stacy. We truly couldn't have pulled this off without your expertise!

We also owe deep gratitude to our Board of Directors, vendor partners, and our wonderful former and retired employees. A big shoutout goes to our dedicated RTA team for keeping everything running seamlessly behind the scenes.

Most of all, thank you to our incredible members. We are deeply grateful that you choose us as your provider, and we look forward to celebrating our 77th year with you next summer!

You can view the 2025 Annual Meeting Report online at runestone.net/the-coop.

Lifeline Provides Monthly Discounts

Digital Connectivity and Lifeline Awareness Week 2026 takes place in September. It's designed to encourage enrollment in the Lifeline Program, which offers a monthly discount of up to \$9.25 off phone or Internet service to qualifying households—making it more affordable to have vital access to loved ones, health care, and workforce opportunities.

Visit LifelineSupport.org to see if you qualify.

Note to our RTA customers: This program isn't currently available in the areas of Alexandria, Glenwood, Herman, Holmes City, Stearns County, Villard, Western Stearns County and Wheaton.

New Members

Barrett

Ellingson,
Arley & Rosie 320-528-2773

Belgrade

Betz, Dan & Sue 320-254-8320
Jensen,
Mark & Pamela 320-254-1455
Martin, Ernest 320-254-0150

Hoffman

Stevens, Terry 320-986-2773

Lowry

Dallmann,
Kimberly & Justin 320-283-2006

Sauk Centre

Martin,
Keith & Mary Ann 320-352-1444

Wendell

Symonds III,
Fredrick 218-458-2270

Wheaton

Ballhagen
Electric LLC 320-563-1166
Cutting Edge
Salon 320-563-1011



Sun Outages & Your TV Service

Twice each year, usually from late February to early March and from late September to early October, the sun can briefly interfere with the satellite signals used to deliver some cable television channels.

During these sun outages, you may notice:

Pixelated or frozen pictures • Audio interruptions • Temporary loss of a channel

These interruptions typically last 10 minutes or less and happen during daylight hours over a period of one to two weeks. This is a natural phenomenon that affects satellite providers everywhere and is beyond anyone's control.

No action is needed. Simply wait a few minutes for the signal to return. If your Runestone Telecom cable TV channels remain out for more than 20 minutes, please contact our office at 320-986-2013.

KNOW WHAT'S BELOW...

CALL 811 BEFORE YOU DIG

When you're planning a project that involves digging, call 811 or visit 811beforeyoudig.com. At no cost to you, a locator will come out and mark underground utilities so you can avoid them safely. You might even spot one of our local Runestone Telecom technicians helping with the process. Calling is a simple step that protects your project, your property, and your community.